<https://www.caaf-fcar.ca/images/pdfs/practice-guides/Auditing-the-Efficiency-of-Application-Processes-for-Government-Programs-or-Licences.pdf>

1. Characteristics of Application Processes

2. Why Focus on Application Processes?

3. Planning the Audit Obtaining Knowledge of Business

4. Selecting the Audit Approach and Objectives

5. Selecting Audit Criteria

6. Conducting the Examination Phase Selecting Audit Procedures

7. Reporting Audit Results